

Job Type: Bicycle Mechanic

Location: Forlì, Italy

Join a young and dynamic team of travel and bicycle enthusiasts.

BikesPlus srl is a bike rental and online travel agency specialized in bicycle tourism. It runs self-guided and guided tours for individuals, groups and tour operators in Mediterranean Europe. It partners closely with large groups and foreign tour operators to provide bicycle, vehicle and equipment rental as well as services such as route consulting or custom tours. Learn more at www.cycleeurope.com

Reports to: Fleet Manager

Summary: This is a seasonal job for the 2019 season (March or April-Sept or Oct) with renewal possibility for EU residents. The bicycle mechanic's primary responsibilities include tuning and maintaining bikes. In addition, we will need assistance in delivering rental bikes and assistance preparing and leading tours. The bicycle mechanic's job is very important as we depend on well prepared bicycles to make the customer's experience. This position requires that you already have EU residency status.

Major Responsibilities:

- Repair, check, and fix bikes following company standards.
 - Prepare bikes on time for tours and other deadlines
 - Take notes of all the works done on bikes + update the database.
 - Keep workshop materials' inventory.
 - Keep the bench and the workshop clean (including weekly cleaning of shop).
 - Provide feedback about bicycles and be a part of the mechanic and office team
 - Assist team with the bicycle warehouse management
 - Tour preparation and take down
- Deliver bicycles to rental customers throughout Italy and nearby countries; this involves sometimes staying out on the road overnight and should be seen as a chance to explore new regions!
 - Work with Cycle Europe staff to make sure you have all the material you need for the bicycle deliveries (maps, customer contact information, bicycle roster and supplies)
 - Be customer service oriented and personable as you are the face of our company when you deliver rental bicycles.
- Maintain a positive attitude and encourage an atmosphere of community, responsibility, and mutual respect with team.
- Act as an integral part of the "farm staff" and so helps with associated chores and duties that characterize the farm community (answering the telephone and receiving parcels, welcoming tour leaders, assisting with lunch preparations, running errands as time and availability permits).

Experience/Skills/Requirements

- Ability to manage his or her own time
- Ability to prioritize according to business needs
- Good team player, Effective communicator, both written and verbally
- Excited and confident to travel including driving vans, and using public transportation
- Able to problem solve and work in a fast paced environment.
- Flexibility

- Italian speaking a plus
- EU residency permit a pre-requisite or find us a valid partner that can do the other 3 months in the EU

BICYCLE MECHANIC SKILLS

We usually require 3-5 years of shop experience, although exceptions will be considered. (in addition to basic mechanic skills, we require the following skills:)

- Complete bike assembly
- Use of lubricants, cleaners, solvents, Loctite compounds
- Wheel building, spoke replacement
- Truing wheel lateral (side-to-side) and truing wheel radial (round)
- Adjusting wheel dish (rim centering) and adjusting wheel tension
- Stressing and stabilizing wheel true
- Threadless headset adjustment
- Hub and freehub bearing adjustment
- Hollowtech 2 crank arm removal and installation
- Pedal installation
- Cassette replacement and wear
- Chain removal, sizing, and installation and chain wear
- Gear hanger alignment
- Shift lever installation
- Cable routing and installation
- Rear and front derailleur installation, limit-screw adjustment and indexing adjustment
- Brake lever installation and alignment
- Dual-pivot brake, V-brake and Mechanical disc-brake installation and adjustment
- Bike fit knowledge for tours and deliveries

Please send curriculum vitae to the following e-mail address: igor@cycleeurope.com

This Job Description is to be used as a guide for accomplishing organizational objectives. The description incorporates the most typical duties performed and covers only the primary functions and responsibilities of the position. It is recognized that other related duties not specifically mentioned may also be performed. The inclusion of those duties would not alter the overall evaluation of this position.